

Can't Print

1. Print a [Status Page](#) from the device. Locate the IP Address on the Status Page.
2. On the PC, go to Devices and Printers. Depending on the OS of the PC either right click on the Device and select Printer Properties or click on the device and select Manage then go to Printer Properties.
3. Go to the Ports Tab and look for the port with the checked box by the port and compare to the IP Address on the Status Page. If the port starts with WSD you will need to go to the [Support](#) section on our website and download the Kyocera Print Driver for you Operating System. Follow the instructions here. If the port does not start with WSD, go to step #4.
4. Select Add Port.
5. Select Standard TCP/IP Port.
6. Select New Port and select Next.
7. Enter the IP Address that you obtained above from the Status Page.
8. Press Enter twice.

The Device should now be available on the PC for printing once again.

Check for additional PCs. They will all need the new port added.

If the port in the Printer Properties does not start with WSD but the IP address does not match the one on the Status page. You will need to change the IP address on the device to match the one in the Printer Properties.

1. Select System Menu then System/Network.
2. Login with a user name of Admin and the password of Admin and select Network.
3. Select TCP/IP then IPv4.
4. Enter the IP address from the Ports Tab in the Printer Properties. The Subnet Mask and Default Gateway may remain the same. If a new Internet Provider (ISP) or a new router have been put into place, see the instructions for a New Router.
5. Reboot the machine and test printing from the PC.